



CIAO Time Presents:

Opioid Stewardship

The Center for Innovation in Academic Detailing on Opioids

San Francisco Department of Public Health

Agenda

1. Introduction to CIAO
2. Review of Opioid Stewardship and Documentation
3. Academic Detailing Demonstration

* *Please post questions in the **Chat Box***



Our Team



**Phillip Coffin, MD, MIA, FACP,
FIDSA**

(he/him/his)

Medical Director & Clinician Trainer

Phillip is a board-certified and practicing internist, infectious disease specialist, and addiction medicine specialist. He attended or trained at Brown University, Columbia University, the University of California, San Francisco, and the University of Washington.



Brian Wylie, OTD, MPH

(he/him/his)

Program Director

Brian is a San Francisco and Bay Area native. He received a BA from UC Berkeley, an MPH from Harvard, and a Doctor of Occupational Therapy from USC. When he's not at work he likes to write.



Rebecca Martinez, FNP

(she/her/hers)

Clinician Trainer

Rebecca is a board-certified family nurse practitioner, who completed her Master's of Science in Nursing at UCSF in 2014. She has made her professional home at the intersection of substance use management, HIV and hepatitis prevention, and primary care, and is energized by her community on a daily basis.



Bunny Ryder, DNP, PHN, FNP-C

(they/them)

Clinician Trainer

Bunny is a board-certified Family Nurse Practitioner. They completed their Doctorate in Nursing Practice in 2018 from Samuel Merritt University with a focus on sexual and reproductive health education for former foster transitional-age youth. Bunny's clinical background is inclusive of providing mental, sexual, gender-affirming, harm reduction centered, and public health care.



Claire Schutz

(she/her/hers)

Program Assistant

Claire graduated from UC Berkeley with a BA in Public Health and Public Policy. She currently works on the CIAO project at CSUH. She is passionate about health equity, her dogs, and a good coffee.

The Center for Innovation in Academic Detailing on Opioids



Our vision: We aim to decrease opioid-related morbidity and mortality by promoting balanced approaches to opioid management.

Our mission: We collaborate with healthcare providers to improve opioid and chronic pain-related care through innovative training and technical assistance services.



CENTER FOR INNOVATION
IN ACADEMIC DETAILING
ON OPIOIDS

HOME

ABOUT

SERVICES

RESOURCES

CONTACT US

Q SEARCH...

Our materials



Opioids and Chronic Pain: A guide for primary care providers (book)

[California edition](#)
[National Edition](#)



Managing Chronic Non-Cancer Pain (poster)

[California edition](#)
[National Edition](#)



[CIAO's Academic Detailing and Technical Assistance Services \(PDF\)](#)



[California Pharmacists and Furnishing Naloxone: What you need to know \(PDF\)](#)

NATIONAL EDITION

Opioids and Chronic Pain

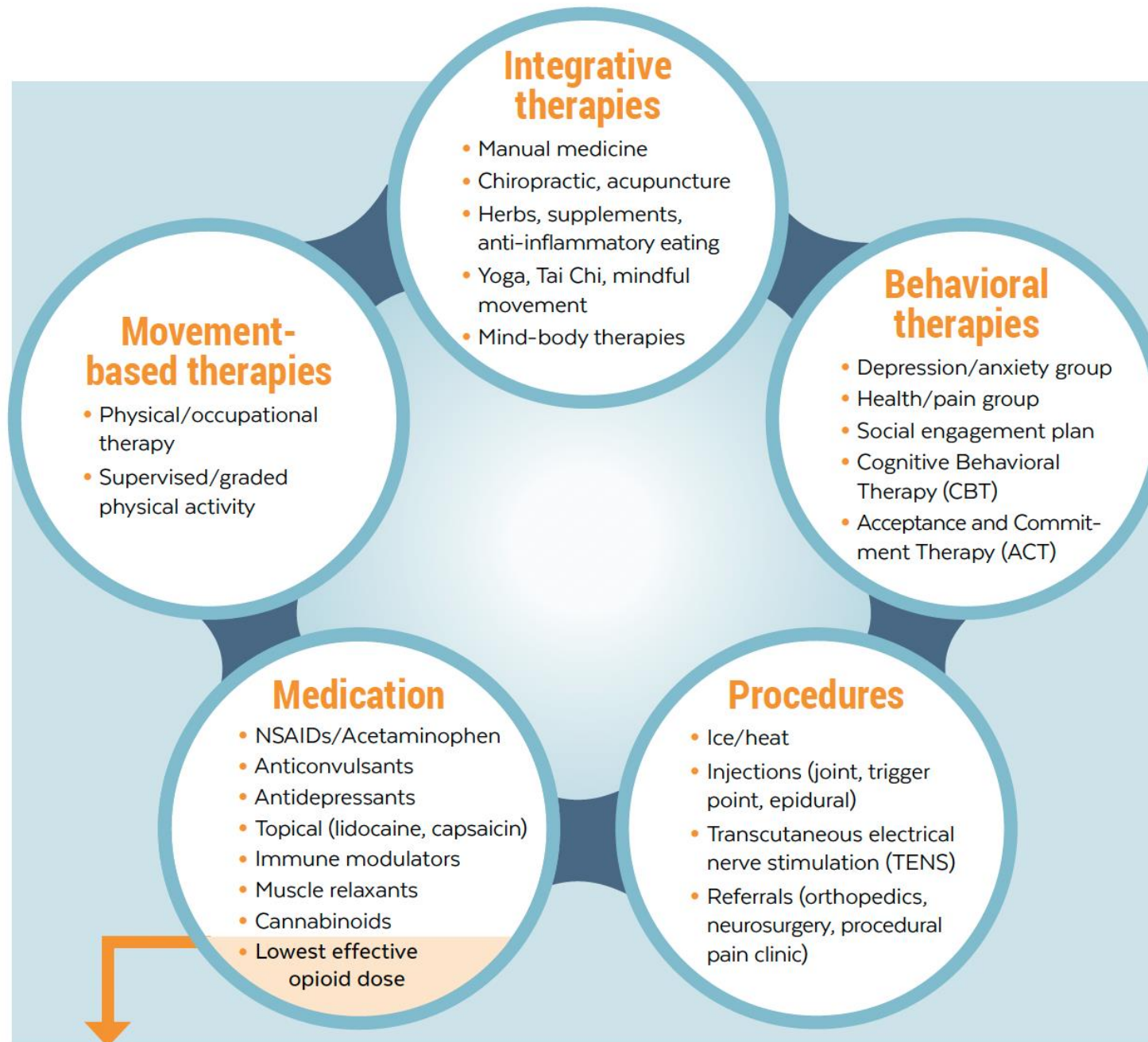
A GUIDE FOR PRIMARY CARE PROVIDERS

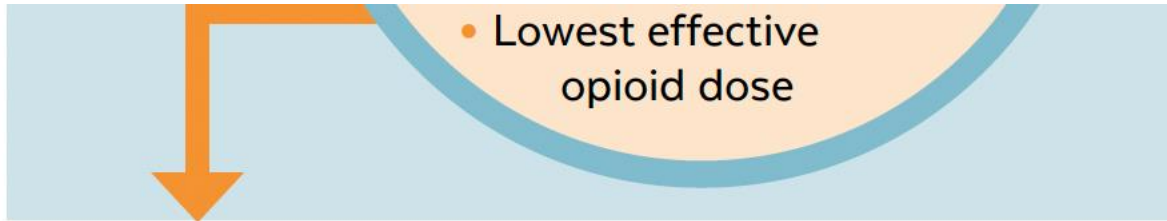


View more of our academic detailing materials at
www.ciaosf.org/our-materials

First Poll

Managing chronic non-cancer pain





If an opioid medication is part of the treatment plan, take the following steps:

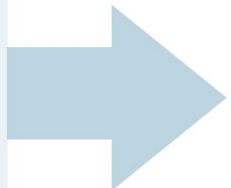
- >> **ASSESSMENT OF RISK, ADHERENCE, FUNCTION AND PAIN:** at least annually
- >> **INFORMED CONSENT OR CONTROLLED SUBSTANCE AGREEMENT:** at least annually
- >> **CONTROLLED SUBSTANCE MONITORING PROGRAM:** check regularly
- >> **PRESCRIBE NALOXONE:** at least every two years

Assessments

- Pain and function
- Risk
- Medication adherence
- Substance use
- Use disorder

Risk Assessment

Consider closer monitoring when initiating opioids for patients with these characteristics¹⁷



History of Opioid Use Disorder (OUD)

Concomitant prescription of some psychiatric medications

Certain mental health diagnoses, such as personality disorders

History of Substance Use Disorder (SUD)

PAIN, ENJOYMENT, GENERAL ACTIVITY (PEG) SCALE FOR ASSESSING PAIN INTENSITY AND INTERFERENCE: A SIMPLE, 3-QUESTION TOOL

1. What number best describes your pain on average in the past week:

0	1	2	3	4	5	6	7	8	9	10
No pain										Pain as bad as you can imagine

2. What number best describes how, during the past week, pain has interfered with your enjoyment of life?

0	1	2	3	4	5	6	7	8	9	10
Does not interfere										Completely interferes

3. What number best describes how, during the past week, pain has interfered with your general activity?

0	1	2	3	4	5	6	7	8	9	10
Does not interfere										Completely interferes

CAUTION

Among racial and ethnic minority groups, women, and patients who are elderly or have cognitive impairment, pain can be underrecognized and inadequately treated.^{14,15}

The PEG is as valid and reliable as the longer Brief Pain Inventory scale and is sensitive to changes in pain.¹⁶

Second Poll

Urine Drug Screening

UDS does:

Support patient care

Detect whether a substance has been used in a particular window of time

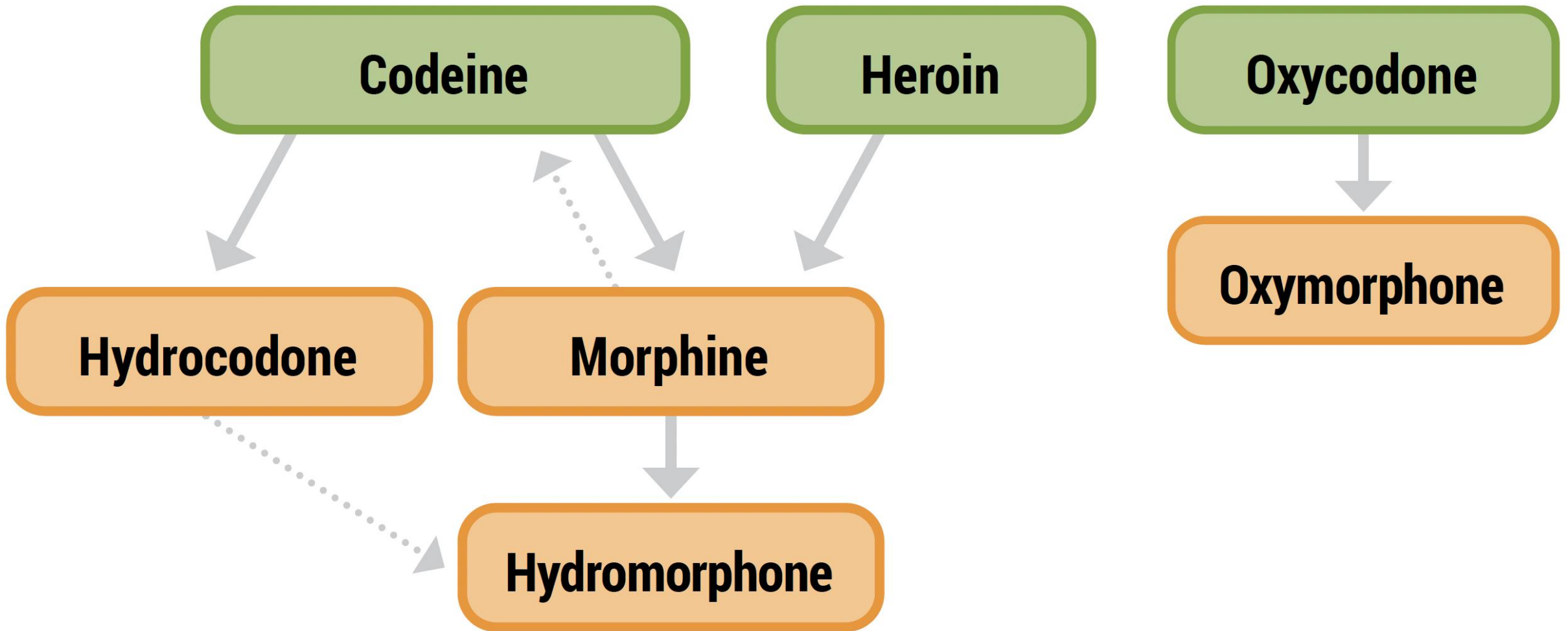
Guide optimal care, like hemoglobin A1c

UDS does not:

Prevent opioid-related problems among patients with chronic pain¹⁸

Diagnose addiction, dependence or diversion of controlled substances

Singlehandedly provide justification to stop prescribing opioids for patients



If UDS results are hard to explain:

- Talk with the patient
- Contact the lab
- Consider mass spectrometry (GC/MS or LC-MS):
 - Lab-based
 - Quantitative
 - Fewer false positives/negatives
 - More expensive

If UDS results are negative, consider:

- Is the patient taking the medication?
- Is the patient taking a lower dose of the medication, or more infrequently?
- Are negative results due to duration of use, body mass, hydration, etc.?

*If long-term suspicion for diversion or SUD, engage with patient to create a plan (e.g. OUD treatment, tapering, referrals).

Third Poll

CONTROLLED SUBSTANCE PATIENT-PROVIDER AGREEMENT

The use of opioid pain medication is only one part of treatment for chronic pain.

The goals for using this medicine are:

- To improve my ability to work or function at home.
- To help my problem as much as possible.

Provider's Responsibilities

Patient Responsibilities

Refills

Privacy

Prescriptions from Other Providers

Stopping the Medication

I have been told about the possible risks and benefits of this medicine.

Patient's name and signature

Date

Provider's name and signature

Date

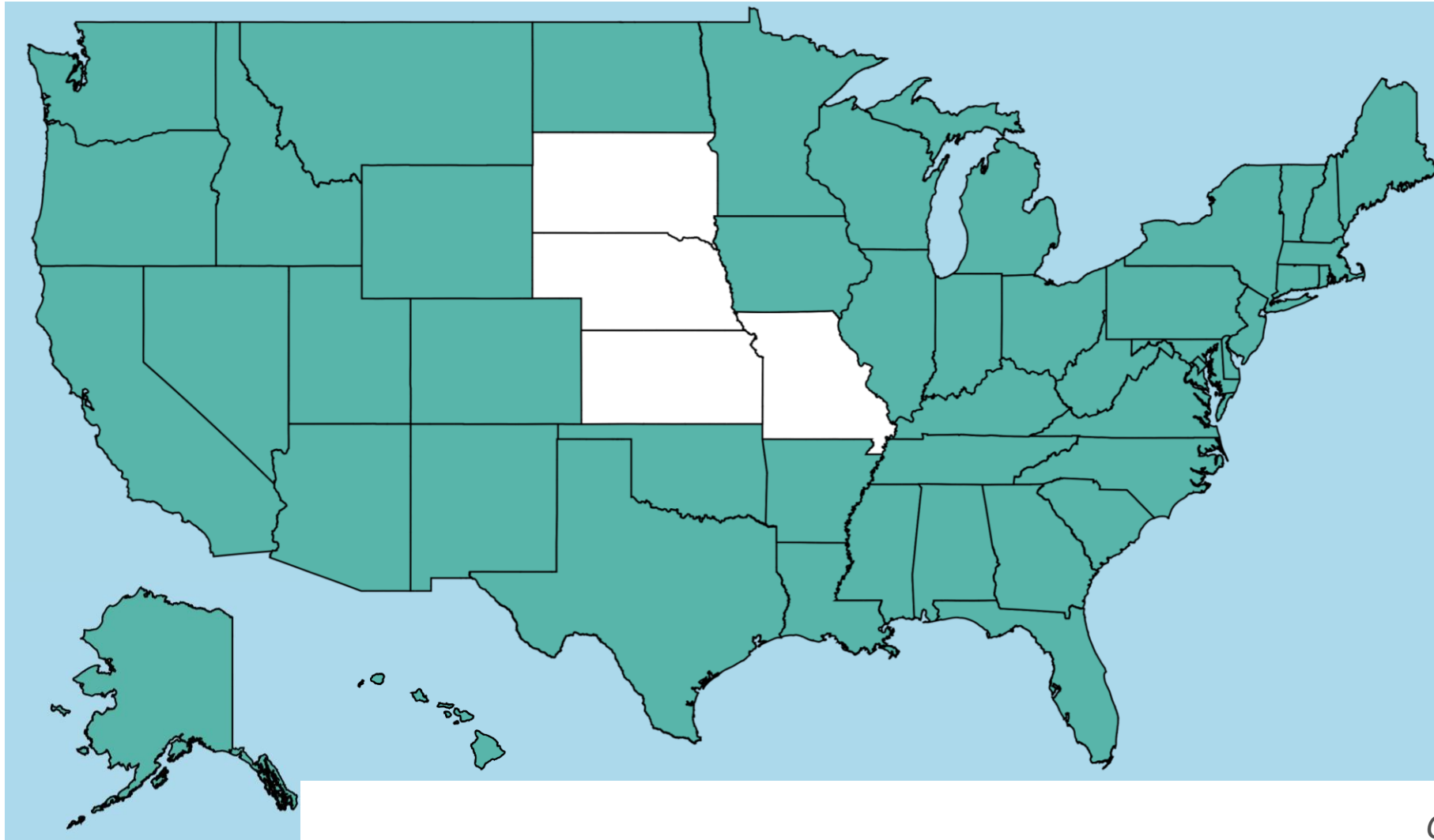
Informed Consent

At a minimum, providers should offer written information to patients about the benefits and risks of opioid therapy and document patients' understanding and agreement.

Controlled substance agreement templates are available online:
bit.ly/PA_form

Controlled Substance Monitoring Programs

States mandating use by prescribers



*Opioids and
Chronic Pain
Guidebook (p 19)*

Overdose Response - Naloxone

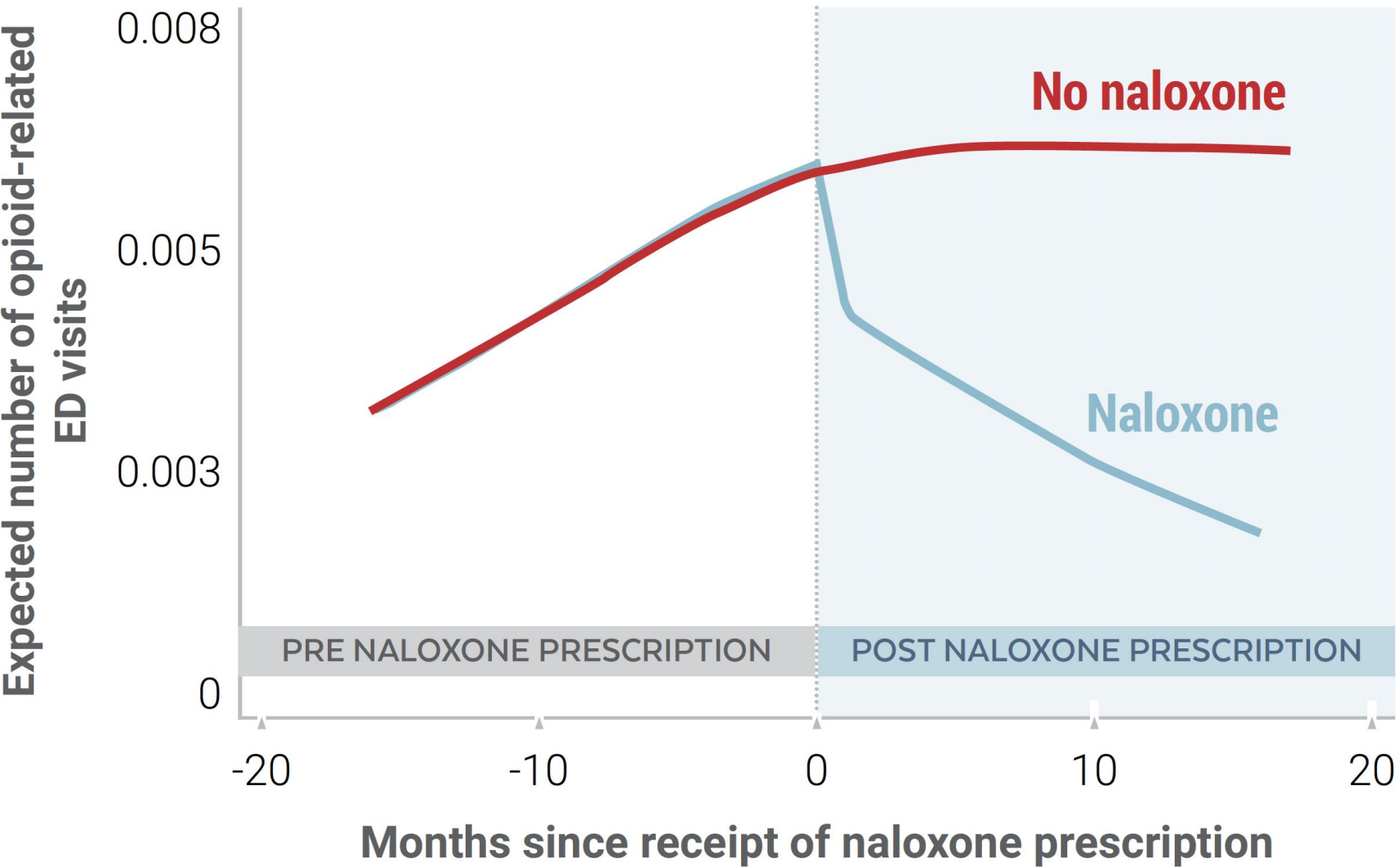
In one study, out of 60 patients on opioid therapy for pain, 37% had stopped breathing or required help to be woken up due to opioids.²⁰

45%

**of those patients denied overdosing,
calling it a bad reaction.**

The word “overdose” may have negative connotations and prescription opioid users may not relate to it. Instead of using the word “overdose”, consider language like “accidental overdose” or “bad reaction”, or talk about “opioid safety”.

OPIOID-RELATED EMERGENCY DEPARTMENT VISITS BY RECIPIENT OF NALOXONE PRESCRIPTION
AMONG PRIMARY CARE PATIENTS ON OPIOID THERAPY FOR CHRONIC PAIN^{22**}



Prescribing naloxone to 29 patients averted 1 opioid-related emergency department visit in the following year.

Fourth Poll

Documentation Suggestions

Pain history

Complete OLDCARTS for pain complaint.

Tips:

Treatment: pain medications, non-pharmacologic therapies, surgeries.

Severity: PEG scale includes functional impact of pain.

See “Current pain assessment” below.

Example: 55 y/o cis-gender male seen for initial provider visit. CC: chronic b/l hand pain.

Onset: 10 years ago, no specific injury reported

Location: distal interphalangeal joints of hands and feet

Duration: 10 years, progressively worse every year

Characterization: intermittent sharp pains and numbness in hands and feet

Aggravating: cold and rainy weather

Relieving: oxycodone (x15 minutes), does not take other meds or do physical therapy

Treatment history: Oxycodone 30mg 4x/day x10 years. Tapered to 100 tabs last month; does not want opioids anymore, but did not agree to taper & reports more pain.

Severity: 5-8/10 PEG scale

Other relevant history

Imaging: x-ray, MRI, ultrasound.

Labs: related to disease processes or substance related.

Prior notes: past diagnoses, ROI from other providers.

Other medications: non-opioid medications.

Current pain assessment

The 3-question [PEG](#) reflects average pain and impact on enjoyment and function over past week (pg. [14](#))

Physical exam

Complete focused exam yearly or more frequently.

<p><u>Imaging:</u> 2012: X-ray bilateral hands: erosions</p> <p><u>Labs:</u> 2012: rheumatoid factor mildly elevated</p> <p><u>Prior notes:</u> distal interphalangeal joint swelling consistent with arthritis; missed rheumatology appointment after referral 9 years ago</p> <p><u>Other medications:</u> previously used gabapentin but stopped: “doesn’t help pain”</p>
<p><u>Past week average pain:</u> 5 with medication/ 9 without</p> <p><u>Pain interference on life enjoyment:</u> 6 with medication/ 9 without</p> <p><u>Pain impact on general activity:</u> 4 with medication/ 7 without</p>
<p>Full range of motion in hands and feet; mild swelling of distal IP joints; sensation intact with sense of numbness in distal and plantar feet</p>

Risk factor assessment

Guides clinical decision-making (pg. [15](#)).

Opioid use disorder screening

Use DSM-V criteria (pg. [25](#)).

Urine drug screen (pg. [17](#))

Control substance agreement or consent (pg. [18](#))

Prescription drug monitoring program (pg. [19](#))

Naloxone (pg. [22](#))

Substance use (ETOH & meth) and psychiatric history (schizophrenia controlled with medication) noted.
Patient does not meet the criteria for OUD: 1 criterion noted.
UDS as expected XX/XX/XXXX and YY/YY/YYYYY. Repeat every 3 months given risk profile.
Controlled substance agreement reviewed with patient XX/XX/XXXX. Copy given to patient.
PDMP reviewed XX/XX/XXXX; no unexpected prescriptions.
Prescribed intranasal naloxone XX/XX/XXXX. Signs of when to use naloxone reviewed.

Plan

Include rational for plan and future goals.

Tips: continuity of care, obtainable goals, and minimizing patient risks make a strong rational.

I do not treat neuropathic pain with opioids and patient does have some risks. However, for now will continue current dose of oxycodone because patient has done well for years, underwent a challenging recent taper, has no evidence of OUD, and is new to me. Given risks of discontinuation, will work closely with patient to reduce reliance upon opioids. Repeat hand X-rays ordered. Follow UDS every 3 months and continue screening for OUD.

Takeaways

- There are several steps providers are expected to take when prescribing opioids
- Evidence for these interventions is mixed
- Documentation is key to protect patient and provider





Academic Detailing Mock Session

What to watch for...

Steps of a Visit

Introduction



Needs Assessment



Key Messages/Benefits



Handling Objections



Summary/Close Visit

Thank you!

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