

# Treatment navigation referral guide for providers

As of May 1, 2025

## TABLE OF CONTENTS

Scope of resource guide .....	3
Best practices .....	4
COMMON BARRIERS TO TREATMENT .....	4
Insurance .....	4
Identification .....	5
MEDICAL CARE .....	6
Urgent medical care .....	6
Primary care support .....	6
SEXUAL HEALTH .....	7
Testing and treatment .....	7
MENTAL HEALTH CARE .....	8
Drop-in assessment and referral .....	8
Mental health stabilization .....	9
Urgent psychiatric care .....	9
Other counseling services (drop-in) .....	10
Short-term outpatient therapy and counseling .....	12
SUBSTANCE USE SERVICES .....	13
Sobering Centers .....	13

Medication for Opioid Use Disorder (MOUD) .....	13
Buprenorphine.....	13
Methadone .....	14
Outpatient Substance Use Disorder services .....	17
Contingency Management .....	19
Withdrawal management.....	20
Residential Treatment Services .....	20
Recovery and other support groups.....	22

## Scope of resource guide

As per updated safer use supply distribution policy, effective April 30, 2025:

Staff must offer treatment referrals and connections to treatment at every interaction to the extent practical and receivable by the participant. At a minimum, staff should inform every participant accessing safer use supplies that the program site is also a resource to learn more and be connected to treatment.

### Scope of resource guide:

This is not an exhaustive list of services and programs available in San Francisco. This resource guide is primarily intended to cover services for people who use drugs provided by SFDPH and SFDPH-funded partners.

The referral information is provider-facing and should not be shared with clients.

### Frequency of updates:

This resource guide will be published online at the sf.gov website and sent via email to providers upon request. An updated resource guide will be published on the first of every month. The lower-lefthand corner indicates how recently this version has been updated.

*If you have feedback on this resource guide, services that should be in one of these categories, program updates for services listed, etc.: contact Neva Legallet [neva.legallet@sfdph.org](mailto:neva.legallet@sfdph.org).*

**\*If someone is having a medical or psychiatric emergency, defer to your agency's policies and procedures around what to do in a medical or psychiatric emergency.\***

Resource guide layout

## Service type

### Scope: treatment goal addressed by the service

- Information about the services provided (level of care, estimated length of program/care)
- Additional services: services offered by some, but not all, programs/clinics

Program name	Address	Area	Hours	Phone number	Drop-in/Appointment /Referral	Eligibility
Clinic X	123 Main St.	Downtown	24/7	415-000-000	Drop-in	Insurance, etc. Focus population

## Best practices

- Call programs ahead of time to confirm clients' eligibility, including any requirements around ID or insurance.
- When possible, provide support to clients seeking services, such as no-fee DMV vouchers, transportation, additional information about program hours & services.
- When it is within scope of your service, warm hand-offs are encouraged.

## COMMON BARRIERS TO TREATMENT

### Insurance

#### Scope: support in connecting to insurance

- All sites offer: drop-in services for insurance assistance/Medi-Cal enrollment

Name	Address	Area	Hours	Phone Number	Summary
Behavioral Health Access Center	1380 Howard St., floor 1	South of Market	Monday – Friday: 8am – 7pm	628-217-7750	Eligibility team can activate or transfer Medi-Cal, troubleshoot other insurance issues
Human Services Agency	1235 Mission St.	South of Market	Monday – Friday: 8am – 5pm	415-557-5000	Activate or transfer Medi-Cal, EBT cards, General Assistance, and other benefits

## Identification

### Scope: support in getting identification (IDs)

- All sites offer: drop-in services for reduced or no-fee DMV vouchers, assistance with other forms of ID

Name	Address	Area	Hours	Phone Number	Availability
Project Homelessness Connect	1031 Franklin St., Suite 207	South of Market	Tuesdays and Wednesdays from 9:30am – 3:30pm	1-855-588-7968	Drop-in from 9:30am – 12:30pm and Appointments from 12:30pm – 3:00pm
GLIDE Memorial Church	330 Ellis St., Room 101	Tenderloin	Monday – Friday, 8:30am – 11:30am and 12:30pm – 2:00pm	415-674-6012	Drop-in only
St. Anthony's Foundation	121 Golden Gate Ave.	Tenderloin	Monday, Tuesday, Thursday, and Friday: 8:30am – 3:30pm	415-592-2855	Drop-in only
Code Tenderloin	55 Taylor Street	Tenderloin	Monday – Friday: 9am – 5pm	510-240-2735	Drop-in

**\*Also, order no-fee DMV ID vouchers for your organization**

## MEDICAL CARE

### Urgent medical care

**Scope: immediate care and treatment for physical health concerns**

- All sites offer: drop-in services for urgent medical care

Clinic	Address	Area	Hours	Phone number	Availability	Eligibility
<b>Maria X Martinez</b>	555 Stevenson St. (between 6th and 7th)	South of Market	Monday – Saturday: 8:30am – 4pm	628-217-5800	Drop-in only, recommended to arrive early	For people experiencing homelessness
<b>ZSFG Urgent Care</b>	1001 Potrero Ave., Building 5	Potrero Hill	Monday – Friday: 8am – 8pm Saturday, Sunday: 8am – 4pm	628-206-8000	Drop-in	N/A

### Primary care support

**Scope: connecting to primary care providers for long-term prevention, wellness, and treatment of non-urgent health issue**

Name	Address	Area	Hours	Availability	Eligibility
San Francisco Health Network Medi-Cal	N/A	N/A	415-682-1740	N/A	Resident of SF
Maria X Martinez	555 Stevenston St.	South of Market	628-217-5800	Drop-in	For people experiencing homelessness

## SEXUAL HEALTH

### Testing and treatment

**Scope: testing, prevention, and treatment for sexually transmitted infections (STIs), HIV, and Hepatitis C**

- All sites offer: Testing and linkage to treatment for STI, HIV, Hepatitis C
- Some sites offer: On-site treatment, counseling, support groups, reproductive care, primary care, PrEP services

Name	Address	Area	Hours	Phone number	Availability	Eligibility
<b>SF City Clinic</b>	356 7th St.	South of Market	Mon., Wed., Fri.: 8am – 4pm Tuesday: 1pm – 6pm Thursday: 8 – 11am, 1 – 4pm	628-217-6600	By appointment, drop-in available	N/A
<b>SF Aids Foundation: Strut/Magnet</b>	470 Castro St.	Castro	Tuesday – Saturday: drop-in 10am – 12:30pm, open until 7pm	415-581-1600	Drop-in, by appointment	Spanish-language services available  <b>Focus on youth and young adults on Thursdays 1-5pm</b>
<b>SFAF: 6<sup>th</sup> St. Center</b>	117a 6th St.	South of Market	Wednesday – Friday: 1 – 5pm Medical services: Thursdays, 1:30 – 5pm	415-487-3000	Drop-in	Focus on people who currently or formerly use drugs
<b>The Lobby Health Access Point (HAP)</b>	995 Potrero Ave. Bldg 80, 6th floor	Potrero Hill	Monday – Friday: 1-5pm		Drop-in	Focus on people who use drugs and people experiencing homelessness
<b>UCSF Ward 86</b>	995 Potrero Ave. Bldg 80, 6th floor	Potrero Hill	Monday, Tuesday, Thursday, Friday: 8am – 5pm (closed 12 – 12:45pm) Wednesday: 9am – 5pm (closed 12 – 12:45pm)	Main: 415-206-2400 Appointments: 415-206-2403	Drop-in and by appointment	N/A
<b>SF Community Health Center</b>	730 Polk St.	Tenderloin	Monday – Friday: 1 – 4pm	415-292-3400	Drop-in	N/A

<b>Trans: Thrive STAHR HAP</b>	1460 Pine St.	Lower Polk	Monday – Friday: 2-4:30pm	415-292-3400	Drop-in	Focus on Trans Women
<b>UCSF Alliance Health Project</b>	1930 Market St.	Market Street Hub	Tuesday – Thursday: 10am-6:00pm, Saturday: 9am-12pm, 2pm-4pm	415-502-TEST	Drop-in	N/A
<b>Latino Wellness Center/Latine HAP</b>	1663 Mission St. Suite 603	Mission	Monday – Friday: 9am-5pm	415-240-4104	Drop-in	Spanish-language services available
<b>Umoja Health Access Point</b>	5000 3 <sup>rd</sup> St.	Bayview	Fridays: 9am-12pm	415-615-9945	Drop-in	N/A
<b>AHF Healthcare center</b>	518a Castro St.	Castro	Wednesday, Friday: 8:30am – 5:30pm	415-552-2814	By appointment	Medi-Cal eligible
<b>Glide</b>	330 Ellis St.	Tenderloin	Monday – Wednesday: 9am – 1pm	415-674-6163	Drop-in	N/A
<b>Shanti Project</b>	27 Maiden Ln., Ste. 400	Downtown/ Market Street	Monday – Friday: 9am – 5pm	415-710-8173	By appointment	Spanish-language services available

## MENTAL HEALTH CARE

Drop-in assessment and referral

Scope: assessment and referral to intensive outpatient mental health services, including eligibility assistance

Program	Address	Area	Hours	Phone number	Availability	Eligibility
<b>Behavioral Health Access Center, Behavioral Health Access Line</b>	1380 Howard St., 1 <sup>st</sup> floor	South of Market	Monday–Friday: 8am – 7pm; Saturday-Sunday 9am – 4pm	888-246-3333	Drop-in Telehealth consultation available	Medi-Cal eligible, resident of SF



## Mental health stabilization

**Scope: daytime walk-in spaces for clients to receive short-term counseling**

- All sites offer: Mental health counseling, short-term case management to connect clients to more intensive or longer-term care
- Some sites offer: Support groups, connection to medication, meals, laundry, showers

Respite Center	Address	Area	Hours	Phone number	Availability	Eligibility
Hospitality House	181 8th St.	Tenderloin	Monday – Friday: 8am – 9pm	415-749-2100	Drop-in	N/A
Hummingbird Valencia	1156 Valencia St.	Mission	Monday – Sunday: 10am – 6pm	415-329-2005	Drop-in	N/A
Hummingbird Potrero Hill	887 Potrero Ave.	Potrero Hill	Monday – Sunday: 10am – 6am	628-206-2855	Drop-in	N/A
Saint Anthony's	150 Golden Gate Ave.	Tenderloin	Monday – Friday: 9AM – 12PM, 1 – 4PM	415-592-2778 415-592-2763	Drop-in	N/A

## Urgent psychiatric care

**Scope: immediate assessment and treatment for mental/behavioral/psychiatric health concerns**

- All sites offer: Drop-in services for urgent psychiatric care
- Some sites offer: Emergency medication refills, medication for SMI and co-occurring diagnoses, linkage to ongoing care and treatment

Clinic	Address	Area	Hours	Phone number	Availability	Eligibility
Dore Urgent Care	52 Dore St.	South of Market	24/7	415-553-3100	Drop-in and via referral	N/A
Westside Crisis Center	245 11 <sup>th</sup> St.	South of Market	Monday – Friday: 7:30am – 4pm, closed 12 – 12:30pm	415-355-0311	Drop-in	N/A
ZSFG Psychiatric Emergency Services	1001 Potrero Ave., Building 25	Potrero Hill	24/7	628-206-8000	Drop-in	N/A

## Other counseling services (drop-in)

### Scope: free/mobile/drop-in therapy for uninsured clients

- All sites offer: Free therapy, substance use treatment and counseling, harm reduction groups
- Some sites offer: Street Medicine services, food, massages

Site	Address	Area	Hours	Phone number	Availability	Eligibility
<b>HRTC @ Hospitality House Tenderloin Self Help Center</b>	146 Leavenworth St.	Tenderloin	Monday: 1 – 5pm, group 2 – 3pm Wednesday: 9am – 5pm, group 2:30 – 3:30pm Friday: 9am – 5pm	415-863-4282 X 1	Drop-in	N/A
<b>HRTC @ Hospitality House Sixth Street Self-Help Center</b>	169 6th St.	South of Market	Monday: 10am – 6pm Tuesday: 2 – 5pm Thursday: 9am – 5pm, group 11am – 12pm Friday: 10am – 6pm	415-863-4282 X 1	Drop-in	N/A
<b>HRTC Merlin Drop-in</b>	21 Merlin St.	South of Market	Monday: 10am – 1pm Wednesday: 10am – 1pm, group 11am – 12pm Thursday: 10am – 1pm, group 12 – 1pm Friday: 10am – 1pm	415-863-4282 X 1	Drop-In	N/A
<b>HRTC Mobile</b>	58 Colombia Square	South of Market	Wednesday: 11am – 1:30pm	415-863-4282 X 1	Drop-In	N/A
<b>HRTC Mobile</b>	1661 15th St. @ Julian	Mission	Wednesday: 2:30pm – 5pm	415-863-4282 X 1	Drop-in	N/A
<b>HRTC Mobile</b>	MLK Jr. Park, Armstrong St. Between 3rd & Keith	Bayview	Friday: 11am – 12:30pm	415-863-4282 X 1	Drop-in	N/A



## Short-term outpatient therapy and counseling

### Scope: short-term psychotherapy, solution-focused

- All sites offer: Outpatient care, mental health counseling (individual and group), navigation to more intensive or longer-term care
- Some sites offer: Support groups, connection to medication

Name	Address	Area	Hours	Phone number	Availability	Eligibility
<b>SF Community Health Center</b>	730 Polk St.	Tenderloin	Monday – Friday 8:45am – 4:45pm, closed 12 – 1pm	415-292-3400	By appointment, ~2-weeks out	Medicare, Medi-Cal, private insurance, & sliding scale
<b>Westside Community Services</b>	245 11th St.	South of Market	Monday - Friday: 9am – 3pm, closed 12 –12:30pm	415-431-9000	Drop in, by appointment	Call to confirm eligibility requirements
<b>Alliance Health Project</b>	1930 Market St.	Market/Duboce	Monday - Friday: 9am – 11am	415-476-3902	Self-referral/provider referral: If HIV+, appointments ~2 weeks out If HIV-, referral via BHAC	SF Medi-Cal, Healthy SF, uninsured, Medi-Care Focus on LGBTQ population
<b>SF Aids Foundation Stonewall Project</b>	940 Howard St.	South of Market	Monday – Friday: 7:30am–3:30pm Call to intake, services in 2-3 days	415-863-4282	By appointment Individual counseling within 2-3 days Long-term care within a few months	Adults 18+, Medi-Cal preferred Focus on Gay, Bisexual, Transgender and Non-Binary folks
<b>A Woman's Place</b>	211 13th St.	Mission	24/7	415-534-3356	Drop-in	Adults 18+ Unhoused females
<b>Horizons Unlimited</b>	440 Potrero Ave.	Mission	Monday – Friday: 10am – 6:30pm	415-487-6700	By appointment	Young adults under 21

## SUBSTANCE USE SERVICES

### Sobering Centers

**Scope: safely recover from intoxication from drugs or alcohol, short-term stay**

- Short-term programs providing rest for people recovering from drug or alcohol intoxication
- Additional services: substance use treatment, connection to more intensive or longer-term care, showers

Sobering Center	Address	Area	Hours	Phone number	Availability	Eligibility
<b>SoMa RISE</b>	1076 Howard St.	South of Market	24/7	415-988-2156	Drop-in and by referral Call to confirm bed availability 24-hour stays	Adults 18+ Drug intoxication
<b>Alcohol Sobering Center</b>	1185 Mission St.	South of Market	24/7	415-734-4227	By referral	Adults 18+ Acute alcohol intoxication

### Medication for Opioid Use Disorder (MOUD)

#### Buprenorphine

**Scope: medication for opioid use disorder, prescribed for pickup at a pharmacy**

- All sites offer: **Drop-in** prescription and navigation, on-site pharmacy pickup, microdosing starts, & traditional starts
- Some sites offer: Injectable buprenorphine, sending prescriptions to other local pharmacies, navigation/case management related to treatment (i.e. insurance, ID)
  - **DPH Teleמוד:** Telehealth prescribing available 16 hours/day, 7 days/week: talk to a provider about medication options

Clinic	Address	Area	Drop-in hours	Phone number	Availability	Eligibility
<b>DPH Telehealth MOUD (BEAM)</b>	Via phone or at 1380 Howard St., floor 1	South of Market	Phone: 7 days/week, 8am – 12am (until 2 am Tuesday – Saturday) In-person: Monday – Friday, 9am – 4pm	888-246-3333, select language, press 1 Navigator phone: 415-987-9319	Drop-in	N/A

<b>OBIC</b>	1380 Howard St., floor 2	South of Market	Monday – Friday: 1 – 3:30pm, 4 – 6pm	628-754-9200	Drop-in during specific hours Appointments available	Adults 16+ Must be eligible for SF insurance
<b>Maria X Martinez</b>	555 Stevenson St. (between 6th and 7th)	South of Market	Monday, Tuesday: 8:30am – 4:30pm Wednesday: 10:30am – 4:30pm Thursday, Friday, Saturday: 8:30am – 4:30pm	628-217-5800	Drop-in First-come, first-served: recommended to arrive in the morning	<b>For people experiencing homeless</b>
<b>Bridge Clinic</b>	995 Potrero Ave, Building 80	Potrero Hill	Monday – Friday: 1 – 3pm, Wednesdays 5:30 – 7pm	415-205-4665	Drop-in during specific hours Appointments available	SFHN Medi-Cal (private pay not accepted)

## Methadone

### Scope: medication for opioid use disorder, administered at a licensed clinic

- All sites offer: Drop-in intakes, take-home doses & therapeutic dosing earlier in treatment, counseling (individual and group)
- Some sites offer: intake by appointment, transportation support, ID/insurance support, incentivized peer referral programs
  - Bridge Clinic: Up to 3 days of dosing available while connecting to an OTP

Clinic name	Clinic address	Area	Intake Hours	Phone Number	Availability	Eligibility
<b>BAART Market</b>	1111 Market St., 1st floor	Civic Center	Monday – Friday: 6am – 2:30pm, often has evening availability Saturday, Sunday: 8am – 4pm	Main line: 415-863-3883	Drop in; intake hours may vary, please call ahead to confirm capacity	Adults 18+ Medi-Cal eligible, some private insurances accepted
<b>BAART Turk</b>	433 Turk St.	Tenderloin	Monday – Friday: 6am – 1pm	Main line: 415-573-3632 Morgan Hendericks: 424-281-7533	Drop-in	Adults 18+ Medi-Cal eligible some private insurances accepted

<b>Westside</b>	1301 Pierce St.	Fillmore	Monday – Friday: 6:15am – 1pm, closed 11 – 11:30am	Main line: 415-563-8200	Drop-in, appointments available	Adults 18+ Medi-Cal eligible
<b>Fort Help</b>	1101 Capp St.	Mission	Monday – Friday: 6:15am – 12:45pm Saturday: 7AM – 8AM by appointment Closed 10:30 – 11am	Main line: 415-821-1427	Drop-in  Saturday intake by appointment with at least 1 days’ notice	Adults 18+ Medi-Cal eligible Private pay accepted
<b>Bayview Hunters Point Foundation</b>	1625 Carroll Ave., floor 2	Bayview Hunters Point	Monday, Tuesday, Thursday: 6am – 9:30am Wednesday and Friday: 11am – 5pm	Main line: 415-822-8200	Drop-in, appointments available Mon/Tues/Thurs. afternoon intakes sometimes available, call to confirm	Adults 18+ Medi-Cal eligible
<b>OTOP</b>	995 Potrero Ave., floor 3	Potrero Hill	Monday – Friday: 6:45 – 9:45am and 12:30 – 12:45pm Saturday: 7:30 – 9:30am	Intake line: 415-530-0957	Drop-in availability varies daily. Recommended that clients arrive by 6am for intake; providers call to check availability before referring	Adults 18+ Private pay not accepted
<b>OTOP Bayview Van</b>	1676 Newcomb Ave.	Bayview Hunters Point	Tuesday, Thursday: 7am – 11am	Main line: 415-920-9008	Drop-in; call to confirm intake availability	Adults 18+
<b>Bridge Clinic</b>	995 Potrero Ave.,	Potrero Hill	Drop-in: Monday – Friday: 1 – 3pm,	Navigator: 415-205-4665	Drop-in during specific hours or by appointment;	Adults 18+

	Building 80, floor 1		Wednesdays 5:30 – 7pm		provides up to 3 days of methadone dosing available while connecting to an OTP	
--	-------------------------	--	--------------------------	--	--	--



## Outpatient Substance Use Disorder services

### Scope: Long-term care plans and ongoing treatment for substance/alcohol use disorder

- All sites offer: Behavioral health services including individual and group counseling, case management
- Some sites offer: On-site or linkage to medication to treat alcohol or substance use disorder, mental health services

Name	Address	Area	Intake hours	Phone number	Availability	Eligibility
<b>Alliance Health Project</b>	1930 Market St.	Market/Duboce	Monday – Friday: 9am – 11am	415-476-3902	By appointment (leave voicemail for callback) Services in 2-4 weeks	Adults 18+ Medi-Cal/Healthy SF/uninsured Medication for AUD available
<b>Bayview Hunters Point Foundation</b>	1625 Carroll Ave.	Bayview Hunters Point	Monday – Friday: 7am – 3pm	415-822-8200	Drop-in, by appointment Services in 1–2 weeks	Adults 18+, SF Medi-Cal Medication for AUD not available
<b>Curry Senior Center</b>	333 Turk St.	Tenderloin	Monday – Friday: 8am – 4:30pm	415-696-2333 628-202-2192 Main line: 415- 885-2274	By appointment Services in 1-2 weeks	Adults 55+ SF Medi-Cal, uninsured Spanish and Japanese clinical services available
<b>HR360 ADAPT</b>	2020 Hayes St.	Haight Ashbury	Monday – Friday: 8am – 5:30pm	415- 750-5125 or 415-213-8054 (referrals)	Drop-in available, advance notice appreciated Services in 10 days	Adults 18+ SF Medi-Cal, uninsured Focus on Asian American and Pacific Islander clients
<b>HR360 AAHC</b>	1601 Donner Ave.	Bayview Hunters Point	Monday – Friday: 9am – 5pm	415-685-4780	By appointment Services in 24 hours	Adults 18+ Medi-Cal Focus on Black/African American clients
<b>HR360 Adult Outpatient</b>	1563 Mission St.	South of Market	Monday – Friday: 9am – 4pm	415-738-7305	Drop-in Services in 24 hours	Adults 18+ Medi-Cal

<b>Latino Commission, Entre Familia</b>	1001 Sneath Ln, San Bruno/virtual	Virtual	Monday – Friday: 8am – 4pm	650-244-1441	By appointment	Adults 18+ Medi-Cal Spanish-language services available
<b>Mission Council</b>	154-A Capp St.	Mission	Monday – Friday: 9am – 7pm	415-826-6767	By appointment Services in 2 weeks	Adults 18+ Spanish-language services available
<b>SFAF Stonewall Project</b>	940 Howard St. & 470 Castro St.	South of Market	Monday – Friday: 7:30am – 3:30pm	415-487-3100	By appointment Services in 2 – 3 days	Adults 18+ Focus on queer/ gay/bisexual men; trans/nonbinary folks; and other men who have sex with men
<b>Outpatient Buprenorphine Induction Clinic (OBIC)</b>	1380 Howard St., floor 2	South of Market	Monday – Friday: 9am – 5pm Drop-in: Monday – Friday: 1 – 3:30pm, 4 – 6pm	628-754-9200	Drop-in during specific hours, by appointment	Adults 18+ Eligible for SF Medi-Cal

## Contingency Management

**Scope: Enrollment-based programs (12 – 24 weeks) to address stimulant use disorder via incentivizing behavioral changes**

- All sites offer: Outpatient substance use disorder treatment, individual and group counseling
- Some sites offer: Medication, HIV/HCV/STI testing, transportation
  - Always check the referral guide updated online: [www.livingproofsf.org](http://www.livingproofsf.org)

Program	Address	Area	Hours of operation	Referral information	Availability	Eligibility
<b>Project ADAPT</b>	2020 Hayes St.	Panhandle	Monday – Friday: 8:30am – 4:30pm	415-213-1921 or 415-559-4892	By enrollment (can self-enroll)	18+ with diagnosis mild to moderate stimulant use disorder
<b>Adult OP Recovery Incentives Program</b>	1563 Mission St.	Mission (Market & Van Ness)	Monday – Friday: 8:30am – 4:30pm	415-503-2331 or <a href="mailto:adertien@healthright360.org">adertien@healthright360.org</a>	By enrollment (can self-enroll)	Moderate to severe stimulant use disorder diagnosis with use within last 6 months
<b>Heart Plus</b>	ZSFG 995 Potrero Ave. Building 80, floor 1	Potrero Hill	Monday, Thursday: 10:00am – 12:30pm	Epic e-consult to Bridge Clinic, include "Heart Plus" in the comments. Or 415-694-1952 (call/text)	By referral	Individuals with stimulant use disorder who have heart failure
<b>SF AIDS Foundation PROP</b>	940 Howard St.	South of Market	Monday, Wednesday, Friday: 1 – 2:30pm	415-699-2930 or <a href="mailto:tcclifford@sfaf.org">tcclifford@sfaf.org</a> Main line: 415-487-3100	By enrollment (can self-enroll)	Identify as MSM, transgender, or gender non-conforming
<b>SF AIDS Foundation PROP 4 ALL</b>	940 Howard St.	South of Market	Monday, Wednesday, Friday: 2 – 4pm	Wayne Rafus: 415-919-8787 or <a href="mailto:wrafus@sfaf.org">wrafus@sfaf.org</a> . Main line: 415-487-3100	By enrollment (can self-enroll) Currently 1-month waitlist	Interest in changing use of stimulants, opioids, or other substances
<b>REACT</b>	730 Polk St., floor 4	Tenderloin	Groups: Wednesday: 3 – 4:30pm, every	415-914-3684	By enrollment (can drop, in self-enroll)	Current substance use

			other Monday: 3 – 4pm Drop in: Tuesday: 2:30pm – 4pm			
--	--	--	---	--	--	--

## Withdrawal management

**Scope: more intensive care for people experiencing acute withdrawal from drugs or alcohol**

- All sites offer: Supportive residential setting for safe withdrawal from drugs or alcohol, monitoring and support for self-administered medications
  - Usually for 4 – 7 days depending on medical necessity
- Some sites offer: Medication support, individual and group counseling

Name	Address	Area	Hours	Phone number	Availability	Eligibility
<b>HR360 Withdrawal Management Center</b>	1563 Mission St.	South of Market	Monday – Friday: 8:30am – 5pm	415-967-5334	First come, first serve Recommended to arrive at 8am for intake	Adult 18+
<b>Salvation Army Harbor Lights Withdrawal Management</b>	1275 Harrison St. and 42 McLea Ct.	South of Market	Monday – Saturday: 8am – 9pm	415-503-3071	Drop-in	Adults 18+

## Residential Treatment Services

**Scope: long-term residential care for addressing substance/alcohol use disorder, placement dependent on bed availability and medical necessity**

- All sites offer: structured programming including counseling groups and recovery supports, linkage to medications for opioid use disorder, linkage to medication for alcohol use disorder
  - Clients may need withdrawal management and/or a medical assessment prior to entering a program
- Some sites offer: prescriptions for medications for opioid use disorder, prescriptions for medication for alcohol use disorder

Name	Address	Area	Hours	Phone number	Availability	Eligibility
<b>Friendship House</b>	56 Julian Ave.	Mission	Monday – Friday: 8am – 5pm	415-865-0964	Drop-in intake, by referral Move in within 7 days of intake (depending on bed availability)	SF Medi-Cal, uninsured, sliding scale private pay Focus on American Indian clients Linkage to medication for SUD/AUD available
<b>HR360 Acceptance Place</b>	890 Hayes St.	Haight Ashbury	Intakes available in- person at 1563 Mission St. between 8:30am – 2pm	Intake: 415-762- 3700	Drop-in intake	SF Medi-Cal, Healthy SF Adult 18+, male-identifying Focus on men who identify as gay, bisexual, or transgender
<b>Women's HOPE</b>	2261 Bryant St. Intakes: 1563 Mission St.	Mission	Intakes available in- person at 1563 Mission St. between 8:30am – 2pm	Intake: 415-762- 3700  Program: 415-919-5489	Drop-in intake	SF Medi-Cal, Healthy SF, Pregnant/parenting women with SUD (can bring one child under 9 to the program, need to have custody or be in re-unification process)
<b>HR360 Men's Residential (Walden House)</b>	890 Hayes St.	Haight Ashbury	Intakes available in- person at 1563 Mission St. between 8:30am – 2pm	415-762-3700	Drop-in intake	SF Medi-Cal, Healthy SF, Focus on men Linkage to medication for SUD/AUD
<b>HR360 Adult Residential</b>	815 Buena Vista W.	Lower Haight	Intakes available in- person at 1563 Mission St. between 8:30am – 2pm	415-762-3700	Drop-in intake	SF Medi-Cal, Healthy SF Adults 18+ Linkage to medication for SUD/AUD
<b>Casa Aviva – Latino Commission</b>	1724 Bryant St.	Mission	Monday – Thursday, 9am – 4pm (closed 12 – 12:30pm), Friday 9am – 12pm	650-244-0305	Move in within 2-3 weeks of intake (depending on bed availability)	SF Medi-Cal, Healthy SF, private insurance Focus on women, women with children under 5 Spanish-language services available

<b>Casa Quetzal – Latino Commission</b>	635 Brunswick St.	Mission	Monday – Thursday, 9am – 4pm (closed 12 – 12:30pm), Friday 9am – 12pm	650-244-0305	Move in within 3-6 weeks of intake (depending on bed availability)	SF Medi-Cal, Healthy SF, private insurance Focus on men Spanish-language services available
<b>Epiphany Center – Mount Saint Joseph</b>	100 Masonic Ave.	Laurel Heights	Call Monday – Friday, 8:30am – 4pm	415-426-9151 or 415-913-8619	Move-in within 48-72 hours of intake (depending on bed availability)	SF Medi-Cal Focus on women, pregnant women, women with small children Linkage to medication for SUD/AUD
<b>Salvation Army – Harbor Light Residential Treatment</b>	407 9 <sup>th</sup> St.	South of Market	Call Monday – Friday: 9am – 5:30pm	415-503-3054 <a href="mailto:Thompson.tran@usw.salvationarmy.org">Thompson.tran@usw.salvationarmy.org</a>	By appointment (depending on bed availability)	Private pay Residents of San Francisco Focus on justice-involved clients Linkage to medication for SUD/AUD

## Recovery and other support groups

Scope: drop-in meetings focused on recovery from specific substances

- All sites offer: drop-in, on-demand counseling on recovery from alcohol or substance use disorder

Name	Meeting info	Phone number	Availability	Eligibility
<b>Alcoholics Anonymous</b>	<a href="https://findrecovery.com/aa_meetings/ca/san-francisco/">https://findrecovery.com/aa_meetings/ca/san-francisco/</a>	866-504-6974	Drop-in In person and online	N/A
<b>Narcotics Anonymous</b>	<a href="https://findrecovery.com/na_meetings/ca/san-francisco/">https://findrecovery.com/na_meetings/ca/san-francisco/</a>	415-621-8600	Drop-in In person and online	N/A
<b>Substance Use Relapse Support</b>	Access via phone	415-834-1144	Available 24/7	N/A